

# ATIC Accessibility

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**To support the accessible community  
in making informed travel decisions  
for their individual needs**

This report prepared for:

Business name:	Printhie Wines
Address:	208 Nancarrow Lane
Town:	Nashdale
Contact for enquiries:	Emily Swift
Contact Number:	0409645075
Contact Email:	emily@printhiewines.com.au
Website:	www.printhiewines.com.au
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## ATIC Accessibility

The following pages provides travellers with information on the businesses facilities and amenities which aims to support the traveller to make an informed decision on whether the business is suitable for their individual needs.

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# OVERVIEW

## Business Overview

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The business has the following products/services available

- Food and Drink

Our business caters for the following disability types:

- Blind or low vision
- Deaf or low hearing
- Limited mobility
- Wheelchairs or mobility scooters
- Food allergies or intolerances
- Cognitive or people on the Autism Spectrum



**PRINTHIE**  
W I N E S

## Bookings

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The business offers the following methods for bookings and enquiries:

- Phone
- Email
- Webportal
- Our forms have high contract boxes and submit boxes

## Emergency Management

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We do not go through emergency procedures with every guests as we are a Cellar Door. We have emergency evacuation diagrams in each space though and staff are trained on the muster points and evacuation exits for each room.

- There are Audible device/s to alert occupants to evacuate with instructions on how to evacuate.
- Exit signs are clear and easy to see
- Exit access is free and clear at all times

We ensure exit access is free and clear at all times by:

These are main doorways and furniture is never placed in front of them.

- Exits and access to exists are greater than 900mm
- Exit doors are able to be opened by all occupants
- Exits to the emergency evacuation point does not include stairways

The business identifies guests who need additional assistance should an emergency occur by:

Staff and Management are responsible for ensuring all guests leave the room they are responsible for and to do a full sweep of the building.

The procedure for assisting guests who need assisted rescue is:

Staff are to remain with them until they are safely at the muster point.

## Communications

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- An accessibility guide is available on the website

<https://printhiewines.com.au/accessibility/>

- Our business offers the following alternative communication methods
- Braille Displays
- Magnifiers

Not specified

- There is easy to read signage and information (e.g. menus and emergency information)

## Other Information

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- For bookings made onsite, the ticket booth/counter/box office is accessible for people using a wheelchair

## Guide Dog and Service Animals

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- The business provides a secure area with shade and water for service animals
- The business provides a toilet area for service animals
- Bowls, bedding, etc. are provided for service animals

The business provides the following services for services animals:

We have dog water bowls and individual dog food sachets on hand.

# GENERAL

## Pre-arrival, arrival and reception

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The business has the following in place to support guests during pre-arrival, arrival and reception

- There is a reception/public entryway.
- A tablet with text to voice or pen and paper at reception to aid in communication
- Lighting in the reception area is even and glare free
- Large print information sheets and registration forms

We do not have a reception area and staff welcome guests in the room as they walk-in

- Information and maps are available in written form
- A facility map and information is available in Braille
- A familiarisation tour
- In addition, the following further information can assist guests:

We do not have any queues at our Cellar Door

- In addition, the following further information can assist guests:

We don't have a map in braille but we do provide an accessibility map on our website and in the Cellar Door.

## Cognitive Impairment Support

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- A space for parents and children on the Autism Spectrum

## Car Park and Access amenities

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The business has the following Car Park and Access amenities

- A drop off zone
- Designated disabled parking bays
- Level or ramped access from the car park to the entrance
- The accessible entrance is clearly signed from the parking bay

## Entry

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The business has the following amenities/systems in place for entry

- A drop off point close to the entrance
- A path of access to the building is slip resistance and even
- A path of access to the building is clear of obstruction
- Self opening entry doors or fitted with a self closer
- Glass doors are fitted with a visual sighting strip
- Signage is written in a contrasting colour
- The entry door is a minimum of 850mm wide
- The entry door has self opening or a light opening pressure (for manual operations)
- The entrance sill is less than 13mm
- There a clear space of at least 1500mm x 1500mm in front of all doors.
- The entrance door mats have a thickness less than 13mm and a width of 7500mm or greater

## Internal Spaces

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- Clear and unobstructed routes through and between buildings
- Interior walls are matte or low sheen
- Floors, walls, counters and furniture are of contrasting colours
- Any protruding or overhanging obstructions are at least 2meters above the floor or are protected
- Menus are available in large print or Braille
- Tableware/glassware contrast with the table surface or table cloth
- Floor surfaces are hard or short pile carpet
- Seating is available for guests unable to stand for long periods
- Accessible facilities are clearly signed and visible from all areas
- All corridors greater than 900mm
- There is a quiet space for parents and children on the Autism Spectrum

## Public areas

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The public areas have the following amenities in place

- Even lighting
- Seating



## External Paths

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External paths of travel have the following amenities are in place

- Surfaces are concrete, asphalt, smooth paving or hard packed fine gravel (max aggregate size 13mm)
- Paths or slopes longer than 15 metres have resting places or seats
- Pathways are wider than 900mm

There are no steps at the building or on the outside area

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- In addition, the following further information can assist guests:

The doorways are all 900mm wide and on average 1200mm wide.

- In addition, the following further information can assist guests:

The building is one level

## Public Toilets/Adult change facilities

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Public Toilets/Adult change facilities have the following amenities are in place

- There is an accessible toilet for public use
- The door is at least 850mm wide
- There is a minimum of 850mm beside the toilet
- Handrails are fitted
- The toilet seat is 460mm above the floor
- The toilet seat of a contrasting colour to the floor
- The toilet seat is 460mm above the floor
- In addition, the following further information can assist guests:

We do have baby changing facilities but we do not have an adult change table

# FOOD AND DRINK

## Dining Spaces

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The dining spaces have the following facilities/amenities in place

- The entrance has level access
- The doorway is at least 850mm wide
- There is level access through the dining area
- Chairs are moveable to allow for wheelchairs to be seated at the tables
- All glass doors and full height windows have contrast markings
- There are areas of full lighting
- There are large print menus
- There is an accessible toilet

Our business caters for the following dietary requirements

- Gluten free (celiac)
- Lactose free (dairy free)
- Nut free
- Vegetarian
- Vegan
- In addition, the following further information can assist guests:

Printhie Wines has a Food Safety Program Aligned with NSW Food Authority Guidelines Last Updated: July 2025 The Head Chef has a NSW Food Safety Supervisor Certificate All food preparation is carried out in alignment with the guidelines including coloured chopping boards, app monitoring of fridge temperatures and full sanitisation between food prepping.

- There is a sample menu available online

Sample menu is available here -

[https://printhiewines.com.au/wp-content/uploads/2025/08/Restaurant-Menu\\_Aug-25.pdf](https://printhiewines.com.au/wp-content/uploads/2025/08/Restaurant-Menu_Aug-25.pdf)

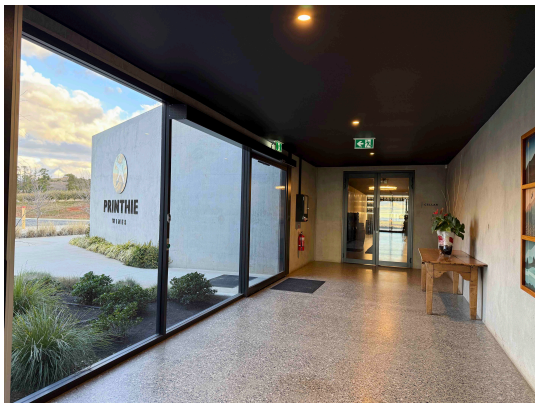
[Food and Beverage Image\(s\)](#)



Printhie Wines\_Wide Doorways\_1.2m



Printhie Wines\_Tasting Room



Printhie Wines Entry\_Automatic Door



Printhie Wines\_Wide Vanity in AAccessible Bathroom



Printhie Wines - Entrance NECl\_365



Building accessibility features + Accessibility Map



### Printhie Dining Restaurant with Commissioned First Nations Painting

- In addition, the following further information can assist guests:

A video walk through of the building is available on our website  
<https://printhewines.com.au/accessibility/>



## Report Disclaimer

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Please note that this business report, provided as a result of the use of the diagnostic assessment, is for information purposes only.

Australian Tourism Industry Council (ATIC) cannot guarantee the accuracy of respondent's answers, or that they are fully representative of your business. Therefore, ATIC does not warrant or guarantee any particular outcome in respect of your businesses self-assessment.

This report is intended as guidance only for your business and should not be relied on for future marketing considerations. ATIC recommends that you seek your own independent advice as well as the results from the diagnostic.

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