



## Accessibility Statement for Printhie Wines Cellar Door

At Printhie Wines, we are committed to providing an inclusive and accessible experience for all our visitors. Our Cellar Door is designed to allow everyone, regardless of their abilities, to enjoy our wines and beautiful view.

### Our Commitment to Accessibility:

- **Physical Access:** Our cellar door is completely wheelchair accessible, with wide doors to ensure ease of movement. There are no stairs in the building or on the surrounding terrace. We also offer an accessible parking space close to the entrance for those with mobility needs.
- **Facilities:** We have an accessible restroom available that meets the Australian Standards for accessible design.
- **Signage:** The bathroom signage includes symbols and braille
- **Service Animals:** We welcome service animals that assist individuals with disabilities. Water bowls are available for service animals.
- **Assistance:** Our employees can offer assistance to any visitors who may need it. Whether you require help navigating the space, accessing information, or enjoying our tastings, we are here to ensure your visit is comfortable and enjoyable.
- **Communication:** We offer alternative formats for our menus and tasting sheets upon request, including large print versions. If you have any specific communication needs, please let us know in advance, and we will do our best to accommodate them.

**Feedback and Improvements:** We continuously strive to improve our accessibility features and welcome feedback from our visitors. Everyone is different so we may ask you questions about how we can best accommodate your needs. If you have suggestions on how we can enhance your experience, please let us know.

For more information or specific accessibility enquiries, please contact us at [hello@printhiewines.com.au](mailto:hello@printhiewines.com.au) or call 0409 645 075.

We look forward to welcoming you to Printhie Wines and ensuring that your visit is enjoyable, relaxing and fully accessible.