

# **Printhie Dining Terms and Conditions:**

Thank you for choosing Printhie Dining. All guests attending Printhie Dining are subject to these terms and conditions:

### **RESERVATIONS:**

- Online reservations at least 24 hrs in advance are essential to experience Printhie Dining. Please visit
  printhiewines.com.au/dining to book.
- All guests must adhere with all timing and group size requirements that are applied to Printhie Dining reservations. This will include booking arrival and departure times.
- Printhie Dining offers a five-course degustation set menu. Optional wine pairing is available.
- To secure your reservation we do require a prepayment of \$75 per person. This acts as a deposit and is contributed to your final bill on the day.
- Maximum booking size for Printhie Dining is 8. You may email a special request to <u>dining@printhiewines.com.au</u> for larger groups but accepting your request is at our discretion. For groups of 8 guests or more, a 10% service charge will be added to your final account.
- For bookings greater than 8 guests, our private dining room is available. Alternatively, a total book can be arranged in our restaurant, dependent on availability.

#### DRESS CODE:

Smart casual.

### **CANCELLATION AND NO SHOWS:**

- We know plans change, however we require cancellations or change in party size to be made no less than 24 hours prior to your booking time.
- Cancellations made within 24 hours or failure to show up will see the deposit retained as a cancellation fee.
- Booking platform fees are not refundable.

## CHILDREN:

Unfortunately, Printhie Dining does not cater for children. If children do attend, they will be treated as a full
feepaying adult and will be charged the full five course price whether they have eaten or not. Menu changes or
high chairs for children are not available. Children's safety must be prioritised by their parent/guardian and are
always the responsibility of their parent/guardian. We ask that consideration be shown for your fellow guests by
ensuring children remain seated at their table whilst dining. Noise from electronic devices is unacceptable and
you may be asked to leave.

### COVID-19 COMPLIANCE:

• As a hospitality venue Printhie Wines Cellar Door and Printhie Dining staff and guests are required to adhere to current <u>NSW Government Health Guidelines</u>.

# **BEHAVIOUR:**

• All guests and staff members at Printhie Dining are to be treated with consideration and respect. Behaviour that is deemed inappropriate will not be tolerated.

## **SMOKING**

• Printhie Dining has a No-Smoking Policy.

# RESPONSIBLE SERVICE OF ALCOHOL:

 We adhere to responsible service of alcohol requirements. Management reserves the right to refuse entry or the serving of alcohol.

### **SURCHARGES:**

A 15% surcharge applies on public holidays.

### PRICING:

• Menu prices and cancellation fees are subject to change without notice.