

Printhie Dining Terms and Conditions:

Thank you for choosing Printhie Dining. All guests attending Printhie Dining are subject to these terms and conditions:

RESERVATIONS:

- Online reservations at least 24 hrs in advance are essential to experience Printhie Dining. Please visit **printhiewines.com.au/dining** to book
- All guests must adhere with all timing and group size requirements that are applied to Printhie Dining reservations. This will include booking arrival and departure times.
- Printhie Dining offers a three-course menu with a choice of entrée, main and dessert or a five-course degustation set menu. Optional wine pairing is available.
- All guests must go on the same menu either the three course or five course.
- To secure your reservation we do require a prepayment of \$70 per person. This acts as a deposit and is contributed to your final bill on the day.
- Max group size is 8. You may email a special request to <u>dining@printhiewines.com.au</u> for larger groups but accepting your request is at our discretion.

DRESS CODE:

Smart casual.

CANCELLATION AND NO SHOWS:

- We know plans change, however we require cancellations or change in party size to be made no less than 24 hours prior to your booking time.
- Cancellations made within 24 hours or failure to show up will see the deposit retained as a cancellation fee.
- Booking platform fees are not refundable.

CHILDREN:

Unfortunately, Printhie Dining does not cater for children. If children do attend, they will be treated as a full fee-paying adult and will be charged the full three course or five course prices whether they have eaten or not. Menu changes or high chairs for children are not available. Children's safety must be prioritised by their parent/guardian and are always the responsibility of their parent/guardian. We ask that consideration be shown for your fellow guests by ensuring children remain seated at their table whilst dining. Noise from electronic devices is unacceptable and you may be asked to leave.

COVID-19 COMPLIANCE:

 As a hospitality venue Printhie Wines Cellar Door and Printhie Dining staff and guests are required to adhere to current <u>NSW Government Health Guidelines</u>. Non-compliance will result in refusal of entry.

BEHAVIOUR:

• All guests and staff members at Printhie Dining are to be treated with consideration and respect. Behaviour that is deemed inappropriate will not be tolerated.

SMOKING

• Printhie Dining has a No-Smoking Policy.

RESPONSIBLE SERVICE OF ALCOHOL:

• We adhere to responsible service of alcohol requirements. Management reserves the right to refuse entry or the serving of alcohol.

SURCHARGES:

• A 15% surcharge applies on public holidays

PRICING:

• Menu prices and cancellation fees are subject to change without notice.